



## Privacy Policy

**Effective Date:** 04/01/2024

Pixels 3D Printing ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our 3D printing and design services.

### 1. Information We Collect

**1.1. Personal Information:** We may collect personal information that you provide to us, such as your name, email address, phone number and shipping address.

**1.2. User Files:** We collect the 3D model files you upload for printing and any specifications or design requirements you provide.

**1.3. Usage Data:** We collect information about your interaction with our website and services, such as IP addresses, browser type, operating system, referring URLs, and pages visited.

### 2. How We Use Your Information

**2.1. Order Processing:** To process and fulfil your orders, including printing and shipping.

**2.2. Communication:** To communicate with you about your orders, respond to inquiries, provide customer support, and send updates.

**2.3. Improvement:** To improve our website, services, and customer experience.

**2.4. Compliance:** To comply with legal obligations and protect our rights and interests.

### 3. How We Share Your Information

**3.1. Service Providers:** We may share your information with third-party service providers who perform services on our behalf, such as payment processing and shipping.

**3.2. Legal Requirements:** We may disclose your information if required by law or in response to valid requests by public authorities.



**3.3. Business Transfers:** In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of the transaction.

**4. Data Security** We implement reasonable security measures to protect your information from Unauthorised access, use, or disclosure

## **5. Your Rights**

**5.1. Access and Correction:** You have the right to access and correct your personal information. You can update your information by contacting us.

**5.2. Deletion:** You may request the deletion of your personal information, subject to certain legal exceptions.

**6. Cookies and Tracking Technologies** We use cookies and similar tracking technologies to enhance your experience on our website, analyse usage, and provide targeted advertising. You can control cookie settings through your browser.

**7. Third-Party Links** Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites.

**8. Children's Privacy** Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children under 18.

**9. Changes to This Privacy Policy** We may update this Privacy Policy from time to time. Changes will be effective upon posting on our website, and we will notify you of significant changes through email or our website.

**10. Contact Us** If you have any questions or concerns about this Privacy Policy, please contact us at:

- **Email:** [pixels3dprinting@gmail.com](mailto:pixels3dprinting@gmail.com)
- **Website:** [pixels3dprinting.co.uk](http://pixels3dprinting.co.uk)

By using our services, you acknowledge that you have read, understood, and agree to this Privacy Policy.